



**Quality Management Committee Meeting  
Noon to 2pm  
February 16, 2010**

**Attendance**

**Present:** Tamara Johnson, Option; Marilane Jorgensen, Options; Jose Luis Garcia, Jackson County Mental Health; Alan Ames, Advocate; Mark Fischer, Advocate, Skip Alexander, Advocate; Scott Munson, Klamath County Mental Health, Ann Igl, Options

**Present via electronic communication:** Carol Raper, Curry County Mental Health; David Geels, Coos County Mental Health; Linda Krist, Curry County Mental Health

**JBH Staff Present:** Bob, Ann, Heather

**Absent:**

Topic	Discussion/Action	Purpose of Presentation	Outcome or Follow-up Needs	Responsible Person Task Time Frame
Call to Order Review and approval of minutes	Meeting was called to order by Skip Alexander. Motion made to approve the minutes. Motion seconded and carried. Minutes approved.	Order of Meeting	None	
Consumer/Advocate Updates	<p><b>Mark:</b> Union drop in center is currently working on grants to continue to remain in same building. Reports recovery services are increasing. Mark with also work with Heather to increase advocate participation in the drop in centers.</p> <p><b>Skip-</b> Reported the increased interest within the local mental health community of developing more community based supported housing in order to move members out of the state hospital and back into the community.</p>	Informative		
County Updates	<p><b>Options-</b> None</p> <p><b>Jackson County-</b>None</p>	Informative		

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	<p><b>Klamath County</b>-None</p> <p><b>Curry County</b>-None</p> <p><b>Coos County</b>-None</p>			
JBH Updates	<p>Ann reminded QA county coordinators of the extension of the Corrective Action plans from 30 to 90 days.</p> <p>Bob provided an update on the AIM High project and how this project will affect the providers. This project should facilitate the movement of members out of the State Hospital and into community care.</p> <p>Skip asked about the Delegated Activity reviews and how the reviews went. Ann reported that all the Delegated Reviews are complete and all providers have their reports. Ann reported the focus in 2010 will be clinical documentation.</p>	Informative	QA coordinators will submit their Corrective Action Plans by April 25, 2009	County QA coordinators
Policy Updates	None	Informative		
Smoking Cessation PIP	<p>Heather reported that JBH purchased the TIP program, which is a tobacco intervention program developed by consumers.</p> <p>Ann handed out, discussed smoking cessation questions, and gave suggestions for implementation in the clinical record.</p>	Informational	Heather will contact the drop in centers to schedule trainings.	
2009 QA plan review	Ann passed out the summarization report of the 2009 QA work plan. Committee reviewed wrap up plan and discussed ways combat some of the ways we	Informational		

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	could better reach the QA work plan. Much of the discussion was around Access measures and penetration rates within populations.			
JBH Report on the Consumer Survey	<p>Heather presented the data from the 2009 grievance and satisfaction report. Klamath County had the largest increase in return rates for this survey.</p> <p>The adult survey results were very similar as to last year. JBH has a whole still scores over a 3. Discussion was around the various points that JBH dropped satisfaction numbers and was this a true drop or related the poor economic climate across Southern Oregon.</p>	Informational and Discussion points.		
2010 QA Work Plan	Ann presented the 2010 QA plan was distributed and the main topics of Access and Clinical Documentation were discussed.	Informational	Ann will continue to update the QA committee on how we are progressing on QA topics.	
Meeting wrap up	Pushing quality initiatives across the region was discussed and what role the QA committee as a whole can play in moving each county towards compliance.			